

Cookies

When we provide services, we want to make them easy, useful and reliable.

Where services are delivered on the internet, this sometimes involves placing small amounts of information on your device, for example, computer or mobile phone. These include small files known as cookies. They cannot be used to identify you personally.

These pieces of information are used to improve services for you through, for example:

- enabling a service to recognise your device so you don't have to give the same information several times during one task
- recognising that you may already have given a username and password so you don't need to do it for every web page requested
- measuring how many people are using services, so they can be made easier to use and there's enough capacity to ensure they are fast

Our use of cookies

Cookies for managing your current visit

Name	Typical content	Expires
site_session	randomly generated text	when user exits browser

Cookies for improving service

Google Analytics sets cookies to help us accurately estimate the number of visitors to the website and volumes of usage. This is to ensure that the service is available when you want it and fast.

Name	Typical content	Expires
_utma	randomly generated number	2 years
_utmb	generated number	30 minutes
_utmc	randomly generated number	when user exits browser
_utmz	generated number + info on how the site was reached (e.g. directly or via a link, organic search or paid search)	6 months